EDGAR ANYU

Data & BI Solutions Analyst

Neupré, Belgium | Driving licence B | +32 472 401 602
edgaranyu@icloud.com



Professional profile

I design and maintain end-to-end Data & BI solutions: multi-source integration, data preparation, transformation, modelling, KPI definition, automation and management reporting.

My background in operations and team supervision helps me turn business requirements into practical, controlled and maintainable solutions. I work independently across multiple projects alongside operational teams and management.

Tools: Power BI, Power Query, Dataflows, DAX, Power Automate, Excel, SharePoint and Google tools (Sheets, Looker Studio, Apps Script and Drive). Data quality, security and RLS; continuing to develop my SQL skills.

Skills

Organisation / Independence	Power BI / Data Visualization
Analysis / Business collaboration	Power Query / Dataflows / ETL
Cross-functional communication	DAX / Data Modeling / KPI
Reliability and documentation	Power Automate / Google Apps Script
	Data Quality / RLS / Security
	Google Sheets / Looker Studio

Professional experience

17/02/2025 – Present

Quality Assurance Analyst — contractual title

Teleperformance Belgium

Design of multi-source BI solutions; Power Query / Dataflows transformation and modelling, DAX, KPI rules, RLS security and Microsoft/Google automation.

09/08/2022 – 16/02/2025

Supervisor

Teleperformance Belgium

Operational supervision, data consolidation, KPI tracking, reporting and team support.

01/06/2022 – 12/08/2022

Administrative assistant

CPAS de Neupré / Le Cortil

Attendance and hours monitoring, Excel consolidation and administrative processing.

2018 – 01/03/2022

Supervisor B2B / Call Center

Autodoc GA — Odessa

Team supervision, KPI tracking and Google Sheets / Looker Studio reporting with role-appropriate views.

08/2015 – 04/2017

Call centre agent

Autodoc GA — Odessa

Customer enquiries and complaint management, procedure adherence and quality checks.

Education & certifications

2024 — OpenClassrooms: Implement relational databases with SQL

2024 — OpenClassrooms: Model relational databases

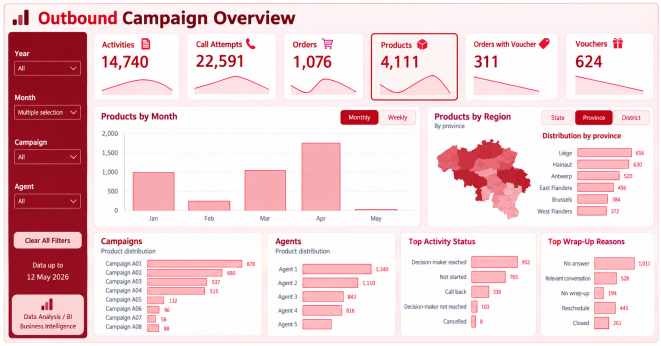
2024 — OpenClassrooms: Develop data literacy

2009–2013 — Odesa Maritime Academy: electromechanics and radio electronics (not completed)

2006 — Lycée Général Leclerc: secondary school diploma

Selected projects

Anonymised or reconstructed illustrations of professional work, without client identities or individual data.



Outbound campaign overview

Power BI · KPI · Visualisation

Multi-KPI dashboard monitoring activity, orders, products and campaign performance.



Centrical workflow automation

CSV · SFTP · KPI · Automation

Structured workflow for preparing, validating and automatically delivering daily KPIs.



Operational reporting

Google Sheets · Looker Studio · Access control

Business-data consolidation followed by role-appropriate views for teams and management.

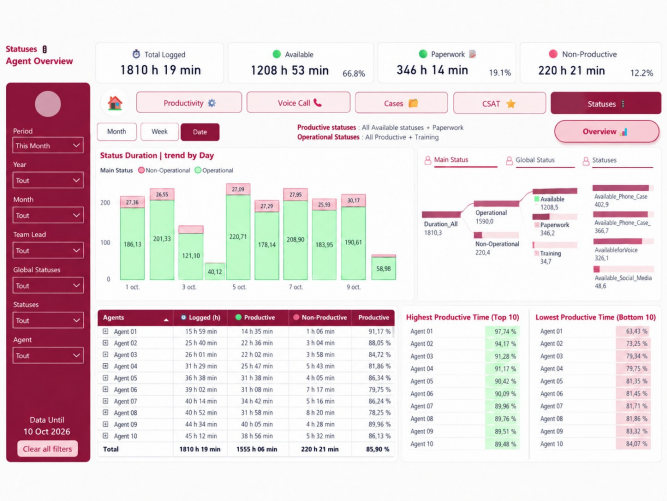
Projects (continued)



Data quality & governance

RLS · Data Quality · Business Rules

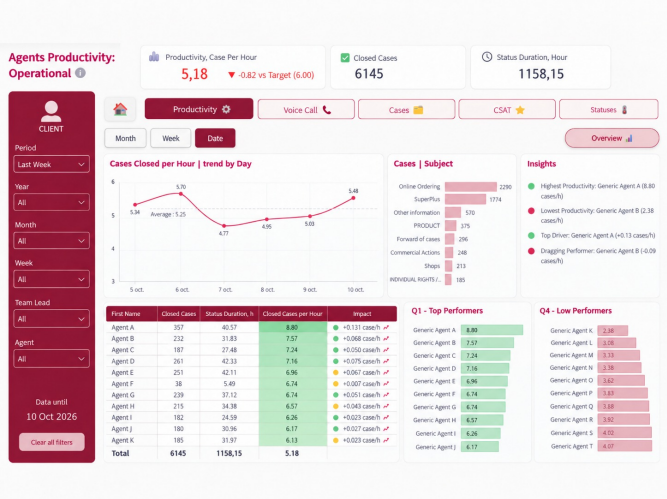
Validation, traceability and access-control practices for reliable reporting.



Status & availability

Power BI · Statuses · Productivity

Monitoring availability, operational statuses and duration trends.



Operational productivity

Power BI · DAX · KPI

Tracking cases handled per hour, daily trends and performance differences.

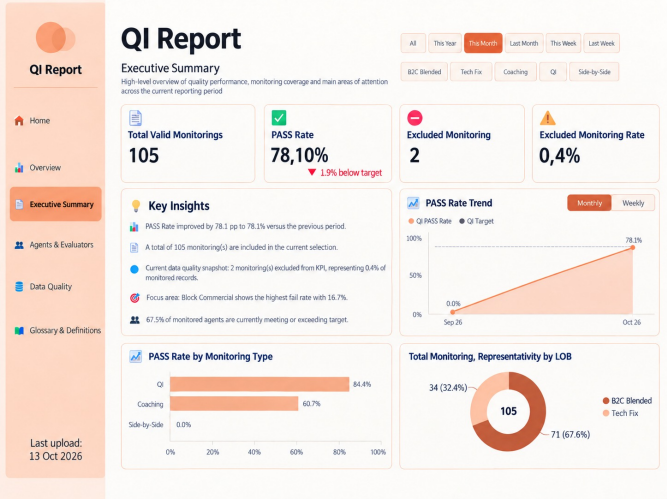
Projects (continued)



Wrap-up analysis

Power BI · Data Modeling · Analytics

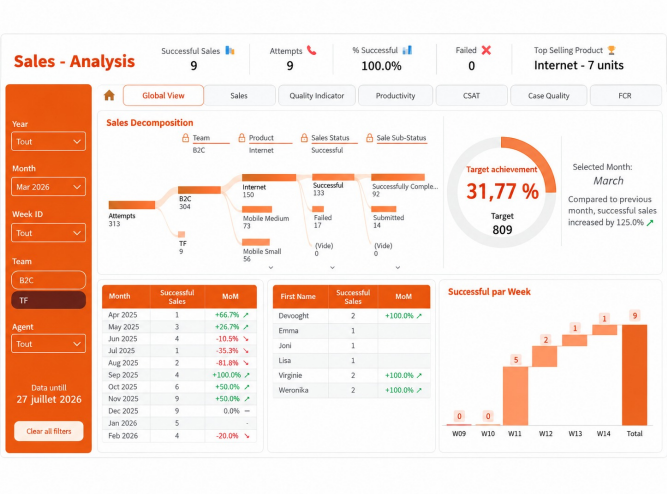
Analysis of wrap-up categories, frequency and changes over time.



Quality monitoring

Power BI · Quality Insights · Monitoring

Overview of quality scores, evaluations, trends and improvement priorities.



Sales performance

Power BI · Sales Funnel · KPI

Tracking sales stages and commercial performance by period and activity.

Languages

French	Fluent / primary language
Russian	Fluent
English	Professional working proficiency
Ukrainian	Basic knowledge

Contact

Location	Neupré, Belgium
Phone	+32 472 401 602
Email	edgaranyu@icloud.com
Driving licence	B

Portfolio: https://cv.aeb-pro.eu